

# **Covid - Autumn 2020 Lockdown**

## **Sola Kitchens remains OPEN**

### **The Showrooms:**

During the November/December 2020 lockdown period Sola Kitchens design team will continue to work as normal as we can. Following the new Government guidelines Kitchen Showrooms are allowed to stay open and we will keep the Showrooms open on an appointment only basis.

Our designers are set up to work from home and in addition to phones and email, we can conduct remote meetings to ensure that we can continue to provide our service professionally and effectively.

To keep our customers and staff safe we encourage everyone to conduct as many meetings as possible remotely and limit face to face meetings as much as we can.

For meeting that cannot be efficiently conducted remotely, the designers can arrange meetings in the showrooms. Meetings will be on a strict appointment only basis and we will only allow one client or client group in the showroom at any time. Please therefore call and book an appointment in advance to make sure that we can see you when coming to the showroom.

In the showrooms, to keep our clients and staff safe, facemasks are required and we have hand sanitizers and disposable gloves available to use. We would also welcome you to wash your hands when you come to the showroom – please ask the staff and they will direct you.

The showrooms are cleaned between every meeting and we are frequently cleaning objects and surfaces that are touched regularly, including sample handles and stone samples, but we would kindly ask you to use our disposable gloves for your safety.

Our staff will demonstrate social distancing guidelines with our customers and we will attempt to stay 2m away from each other at all times. We also ask you as clients to help us in keeping social distancing to our staff.

### **Installations:**

According to the Government advice the construction industry should continue working and we are therefore able to continue our installations during the autumn.

As far as practically possible our delivery personnel and installers will attempt to keep the social distancing guidelines and keep 2 meters away from other trades and clients. The installers are also encouraged to wear face masks, and also clean and disinfect their hands frequently.

**Please contact us to make an appointment – call 020 3405 6799  
or email [info@solakitchens.com](mailto:info@solakitchens.com)**